

External Organisations Contact Details

Organisation/ Department	Email address or website address	Telephone Office Hours	Telephone Out of hours
If you are in immediate danger call 999			
Shepway District Council Main Switchboard	n/a	01303 853000	n/a
Shepway District Council Emergency Planning	resilience@folkestone-hythe.gov.uk	01303 221888	01303 221888
Community Warden/PCSO	csu.shepway@kent.pnn.police.uk	101	101
Kent County Council Main Switchboard	county.hall@kent.gov.uk	03000 41 41 41	03000 41 41 41
Kent County Council Resilience and Emergencies Unit	emergency.planning@kent.gov.uk	03000 41 41 41	03000 41 41 41
KCC Highways & Transportation Main Switchboard	http://www.kent.gov.uk/roads-and-travel	03000 41 81 81	03000 41 81 81
Kent Resilience Forum Kent Resilience team	KRT@kent.fire-uk.org	01622 212409	n/a
Kent Police Force Control Room	www.kent.police.uk/contact-us/contact-us	101	101
Kent Fire & Rescue Main switchboard	enquiries@kent.fire-uk.org	01622 692121	n/a
Southeast Coast Ambulance Headquarters	http://www.secamb.nhs.uk/contact-us	0300 123 0999	n/a
NHS	http://www.nhs.uk	111	111
Environment Agency General enquiries	enquiries@environment-agency.gov.uk	03708 506 506	n/a
Environment Agency Incident reporting	n/a	0800 80 70 60	0800 80 70 60
Environment Agency Floodline	n/a	0345 988 1188	0345 988 1188
Electricity - Power cuts UK Power Networks	http://www.ukpowernetworks.co.uk/internet/en/power-cuts/	0800 316 3105	From mobiles: 0333 323 2105
Gas Leaks Gas	http://www2.nationalgrid.com/UK/Safety/Gas-emergency/	0800 111 999	0800 111 999
Southern Water General enquiries	https://www.southernwater.co.uk/call-us	0330 303 0368	n/a
Southern Water Leak line	https://www.southernwater.co.uk/call-us	0800 820 999 or 0330 303 0146	0800 820 999 or 0330 303 0146
South East Water Water Supply enquiries	http://www.southeastwater.co.uk/contact-us	0333 000 0002	0333 000 0365

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