



**DON'T ASSUME
A PHONE CALL IS
AUTHENTIC
JUST BECAUSE
SOMEONE KNOWS YOUR
NAME AND ADDRESS**

Common examples of courier fraud



Calls you out of the blue on the phone



Ask you to withdraw large amounts of cash to hand over to them



Asks for your PIN



Says there is an issue with your bank account or card



Claims to be from your bank, the police or your local authority



Sends a courier to collect your bank card or cash

The police will NEVER...



Contact you to ask for your PIN or bank details



Ask you to withdraw cash to hand over to them for safe-keeping



Ask you to transfer money out of your account for ANY reason



Send someone to your home to collect cash, PINs or bank cards

If a crime is in progress, call 999



Kent Police

ActionFraud
National Fraud & Cyber Crime Reporting Centre
actionfraud.police.uk

0300 123 2040
Monday to Friday 8am-8pm