

14 June 2022

RMT strike action on Southeastern next week

Dear Stakeholder

Last week, the RMT announced that it will be taking co-ordinated national strike action between 00:01 and 23:59 on:

- Tuesday 21st June
- Thursday 23rd June
- Saturday 25th June

This action will impact 14 train operators across the country, including Southeastern, and Network Rail.

As a result, we expect significant disruption across the Southeastern network. Most of our stations and routes will be closed and services will be severely restricted, with only 20% of trains running. **There will be no trains outside London**, except for Highspeed services between London St Pancras and Ashford.

Trains that are running will only do so for a limited time during the day and are likely to be extremely busy. **We strongly recommend that passengers do not travel** on these dates and make alternative plans. We are sorry for the inconvenience this will cause.

Due to the timing of the strike action dates, we also expect services in between strike days to be heavily disrupted, especially in the mornings until around midday.

Timetables for strike dates are now available on our [website](#) and will be in journey planners 2 days before strike action begins. Refunds will be available for those deciding not to travel due to strike action.

If any of your constituents need to contact us during this period please advise them to visit our website help and contact page: <https://www.southeasternrailway.co.uk/help-andcontact/get-in-touch/contact-us>

Please see the strike service availability map and Q&A below for further information.

If you have other questions about the strike and the impact on railway services, please email George.paterson@southeasternrailway.co.uk.

Yours sincerely

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Service availability on 21, 23 and 25 June



Questions and Answers

**These answers are based on the current situation and are subject to change*

What should customers do on strike dates?

Our advice is do not travel as we are only able to provide a severely restricted service.

Those limited trains running may be subject to short notice cancellation or delay and are likely to be extremely busy

Passengers who decide to travel on days during industrial action must check before they travel and allow extra time for journeys

When will details of the services you are planning to run be available?

Timetables for strike days are now available on our [website](#). These timetables will be showing in journey planners 2 days before the strike. We will keep passengers updated via our [website](#), [email alerts](#), our [App](#), [Twitter](#) and at stations. As always please check before you travel.

Where trains are not running will there be a replacement bus service or replacement taxis?

No, there will be no replacement bus or taxi services running on during the day(s) of industrial action. The availability of buses and taxis is extremely limited and far short of what we would require.

Why has the RMT balloted for industrial action?

The RMT has balloted their members at 14 train companies and Network Rail on potential industrial action relating to pay, terms and conditions and job security.

What does the outcome of the ballot mean?

The recent ballot gives the RMT a mandate to call for industrial action at any point during the next 6 months. Industrial action means it can call its members out on strike, or to take action short of a strike, such as a ban on rest day working or overtime (both of which would also cause service disruption).

How does industrial action affect train services?

Generally speaking, the more industrial action there is, the more significant the impact on the railway, which relies upon its drivers, conductors, signallers, and platform staff among a vast number of other roles to operate the system.

If fewer workers go on strike, there is less of an impact on the operation of the railway. The more people who take action, the greater the impact, and given that many roles are safety critical we have to close parts of the railway in order to dedicate resources to the parts of the network that we can run, if at all.

The union can take a decision to withdraw strike action at any time, up to 24 hours before, however a late notice withdrawal of action won't be sufficient time and notice to re-instate our full service.

Does this only affect Southeastern?

This is a national dispute - members of the RMT have voted in favour of industrial action across the country. The RMT has a mandate for industrial action on 14 train operator networks and Network Rail. There will be disruption on the railway across the country.

What happens if people can't travel during industrial action?

Passengers can apply for a refund with no admin-fee if they don't travel:

- Daily ticket holders can claim a full refund with no admin fee if they choose not to travel
- Advance ticket holders can either apply for a full refund with no admin fee or return to the original retailer for an eVoucher, for use purchasing a future ticket. eVouchers are valid for 12 months from the date of issue.
- Season ticket holders can use Delay Repay to claim a day travel back if they choose not to travel, making sure to select the reason for delay as 'Industrial Action – did not travel'.

Further information

[A more detailed Q&A is available on our website](#) – please direct any constituents here for answers in the first instance.



Let's talk