

# Kent Fraud Alert System



**TO STOP FRAUD™**

## 12 Frauds of Christmas

As it is the weekend, I am sending out messages today for Day's 5, 6 and 7 for the 12 Frauds of Christmas.

### Day 5 – Computer Software Fraud

Getting a call out of the blue for a technical problem you may not have been aware of is one of the many ways computer software fraud can take place. Make sure you are aware of their tactics.

Computer firms warn that they do not send unsolicited emails or make unsolicited phone calls to request personal or financial information, or to fix your computer. They advise anyone who receives such communication to delete the email or hang up the phone. If further assurance is needed individuals can contact the firm directly using the phone numbers obtained from their contract or other trusted sources.

If you think that you may have been a victim of this type of scam, then contact your Bank immediately and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or calling 0300 123 2040.

## Preventing fraud

Together,  
let's stop  
scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest  
scam advice:



@KentPoliceECU

## Computer software fraud

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fallen victim to this, then  
contact your bank immediately  
and report it to **Action Fraud**



**ActionFraud**

Report Fraud & Internet Crime

[actionfraud.police.uk](http://actionfraud.police.uk)

or call

**0300 123 2040**



**Kent Police**

**#12DaysOfFraud**



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)



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## Day 6 – Investment Fraud

If it sounds too good to be true, it probably is. Investment fraud scammers usually cold call but can also contact by email, post, word of mouth or at events. Scams can also be advertised online.

How to protect yourself from Financial Investment fraud:

- Investment opportunities: Don't be rushed into making an investment. Remember, legitimate organisations will never pressure you into investing on the spot.
- Seek advice first: Before making significant financial decisions, speak with trusted friends or family members, or seek professional independent advice.
- FCA register: Use the Financial Conduct Authority's (FCA) register to check if the company is regulated by the FCA. If you deal with a firm (or individual) that isn't regulated, you may not be covered by the Financial Ombudsman Service (FOS) if things go wrong and you lose your money.

If you think that you may have been a victim of this type of scam, then contact your Bank immediately and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or calling 0300 123 2040.

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## Investment fraud

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## Day 7 – Online Shopping Fraud

Shopping online can save time and effort and offers access to a variety of goods worldwide. However, fraudsters use online shopping scams to target victims because they can hide their identity.

Beware of “too good to be true offers.” Carry out your research and wherever possible. Use a credit card as opposed to paying by debit card.

If you think that you may have been a victim of this type of scam, then contact your Bank immediately and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or calling 0300 123 2040.

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